



VitalSource & The SUPC Framework Agreement: Books, e-books and associated services/LIB4061 SU


Delivering a Learning Advantage Together


Access Trusted e-book Content Through Lots 4, 6, 7, and 9


Why UK Libraries Choose VitalSource


- **Global Reach, Local Expertise**


We support access to e-book content for 1,200+ library partners and 20 million students worldwide, delivered by experienced local VitalSource staff with deep knowledge of the UK library landscape.
- **Breadth of Content**

We partner with 3,500 publishers and 10,000 imprints, contributing millions of e-books with an excellent match rate to UK reading lists.
- **Flexible Access Models**


Choose the model that best fits your library: subscription, perpetual, or pay-per-use.
- **Accessible, Reliable & Secure**

VitalSource is WCAG 2.1 AA compliant, with 99.99% uptime, 24/7 technical support, and both online and fully offline access. We are proud to hold the Aspire Gold 100% Ranking (2025).
- **Focused on Sustainability**

Our carbon-neutral digital content programme supports sustainable learning and reduced emissions.
- **Premier Digital Content Platform**

VitalSource’s Bookshelf ereader engages students with our accessible, offline-friendly digital reading platform, featuring text-to-speech read aloud, highlighting, flashcards, annotations, and full cross-device sync. It is easily integrated across your institution’s library and learning infrastructure.
- **AI Learning Support with CoachMe®**

Improve outcomes with built-in, AI-powered practice questions, real-time feedback, and simplified explanations, all within the Bookshelf® experience.



Where to Find Us?

VitalSource is an approved supplier on the Books, e-books, and e-textbooks framework 2025, under:

- Lot 4: e-book aggregator: Title-by-title perpetual access purchase
- Lot 6: e-book Aggregator: Subscription packages
- Lot 7: e-book Aggregator: e-textbooks
- Lot 9: Sales to individual staff/students and Bursary Provision

Getting Started with VitalSource

- Contact us to discuss the right model for your institution.
- Request a demo or start a pilot.
- Use the templated SUPC call-off documentation for the Lots your institution requires.